

15th July 2016

The Manager Corporate Relationship, BSE Limited, 1 st Floor, New Trading Ring, Rotunda Buliding, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400 001.	The Manager National Stock Exchange of India Ltd. Exchange Plaza, 5 th Floor, Plot No.C/1, G Block, Bandra-Kurla Complex, Bandra (East), Mumbai 400 051.
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Dear Sir,

Pursuant to Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we enclose the Investor Grievance Redressal Certificate of the Bank received from our R & T Agents Karvy Computershares Private Limited for the quarter ended 30th June 2016.

Kindly acknowledge receipt.

Yours faithfully,
Kotak Mahindra Bank Limited

Bina Chandarana
Bina Chandarana
Company Secretary &
Executive Vice President

Encl : as above.

**Kotak Mahindra Bank Limited**

CIN L65110MH1985PLC038137 T +91 22 61660000

Registered Office: F +91 22 67132403

27BKC, C 27, G Block www.kotak.com

Bandra Kurla Complex

Bandra (E), Mumbai - 400 051

Maharashtra, India.

July 14, 2016

INVESTOR COMPLAINT CERTIFICATE

THIS IS TO CERTIFY THAT WE ARE THE REGISTRARS AND SHARE TRANSFER AGENTS OF **M/S. KOTAK MAHINDRA BANK LIMITED** FOR BOTH ELECTRONIC AND PHYSICAL SHARES.

THIS IS TO FURTHER CERTIFY THAT THE INVESTOR GRIEVANCE OF THE COMPANY FOR THE QUARTER BEGINNING 01.04.2016 AND ENDING 30.06.2016 ARE AS FOLLOWS:

- INVESTOR COMPLAINTS PENDING AT THE BEGINNING OF THE YEAR - 00
- INVESTOR COMPLAINT RECEIVED DURING THE YEAR - 02
- INVESTOR COMPLAINTS DISPOSED OFF DURING THE YEAR - 02
- INVESTOR COMPLAINTS LYING UNRESOLVED AT THE END OF YEAR - 00

For KARVY COMPUTERSHARE PVT LTD



Authorized Signatory

**Karvy Computershare Private Limited**

Corporate office: "Karvy Selenium Tower B", Plot No. 31 & 32, Financial District, Nanakramguda, Gachibowli, Hyderabad- 500 032, Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No.1, Banjara Hills, Hyderabad - 500 034.
T: +91-40-2331-2454/2332-0751/752/251 | F: +91-40-2331-1965 | www.karvy.com | www.karvycomputershare.com | CIN: U72400TG2003PTC041636

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